

# State Bank Operations Support Services Pvt Ltd

2 Floor, Madhuli Apartments, Shiv Sagar Estate, Worli Mumbai - 400018

## **RFP FOR LOCATION TRACKING & DISTANCE TRAVELLED API**

### **RFP Notice No- SBOSS/26-27/008 DATED 01-06-2026**

State Bank Operations Support Services Private Limited (SBOSS), Mumbai, invites sealed RFPs under two bid systems from the reputed, experienced & technologically sound Firms /Companies/Agencies having Experience in providing similar services for providing “LOCATION TRACKING & DISTANCE TRAVELLED API”

### **RFP SCHEDULE/ PROGRAMME:**

<b>S. No.</b>	<b>Information</b>	<b>Details</b>
1.	RFP No. and Date	No: <b>SBOSS/26-27/008</b> Date: 01/06/2026
2.	Bid validity period	3 Years from the date of contract signing with SBOSS.
4.	Bid submission start date	01-06-2026 (10:00 AM)
5.	Bid submission End date	10-06-2026 up to 12:00 PM.
6.	Opening of RFPs Bids	11-06-2026 at 15:30 PM.
8.	Venue	State Bank Operations Support Services Pvt Ltd, 2 Floor, Madhuli Apartments, Shiv Sagar Estate, Worli 400018 Mumbai
9	Contact	1. Sh. Sanjay Singh – DGM (SBOSS), fh1@sboss.net.in 2. Sh. Madhu Babu – DGM (SBOSS), <a href="mailto:fh2@sboss.net.in">fh2@sboss.net.in</a>

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# **SECTION-I**

## **INVITATION OF BIDS**

### **1. Introduction**

State Bank Operations Support Services Pvt Limited (herein after referred to as SBOSS), a wholly owned subsidiary of State Bank of India, invites Request for Proposal (RFP) for Procurement of LOCATION TRACKING & DISTANCE TRAVELLED API under two bid system (submitted in two separate sealed envelopes).

**Brief description of Works:** LOCATION TRACKING & DISTANCE TRAVELLED API

**Location of Delivery:** State Bank Operations Support Services Pvt Ltd, 2 Floor, Madhuli Apartments, Shiv Sagar Estate, Worli 400018 Mumbai

**Sealed RFPs (in two separate envelopes) should be submitted on or before the last date & time of submission.**

State Bank Operations Support Services reserves the right to accept or reject in part or full any or all the offers without assigning any reasons whatsoever. No consortium bidding is allowed.

### **RFP Documents:**

The RFP document shall be shared via email.

### **Key Dates:**

The bidders are strictly advised to follow dates and times as indicated in **RFP SCHEDULE/ PROGRAMME** Inviting RFPs. The date and time shall be binding on all bidders.

### **Change / Corrigendum**

Any changes/corrigendum/revised RFP related to this RFP Document will be published on our website [www.sboss.net.in](http://www.sboss.net.in) . Therefore, prospective bidders are requested to see the updates on the above Website regularly.

### **Clarification regarding RFP Document:**

The clarifications/ changes in RFP document/ corrigendum can be submitted on or before the bid-submission date & Time.

## **Cost of bidding**

The Bidder shall bear all costs associated with the preparation and submission of its bid and State Bank Operations Support Services (hereinafter referred to as the 'Purchaser' or "SBOSS" in short) will in no case be responsible or liable for these costs, whether or not the Bid is finally accepted.

## **Bid Submission**

The Bids should be submitted in two parts i.e. Technical Bid and Financial Bid.

- 1. Technical Bid:-** The Technical Bid should be put in a single sealed cover super scribing the wordings "Technical Bid" for Procurement of LOCATION TRACKING & DISTANCE TRAVELLED API
- 2. Financial Bid:-** Financial Bid should be put in a single sealed cover super scribing the wordings "Financial Bid" for Procurement of LOCATION TRACKING & DISTANCE TRAVELLED API

## **SECTION-II**

### **ELIGIBILITY CRITERIA**

Bidders meeting the following criteria are eligible to submit their Bids along with supporting documents. If the Bid is not accompanied by all the required documents supporting eligibility criteria, the same would be rejected.

The criteria detailed herein are indicative and SBOSS reserves the right to revise/amend at its discretion.

Sr. No.	Pre- Qualification Criteria	Required details to be submitted with the Bid document
1.	The bidder should be registered under the Indian Companies Act, 1956/ 2013 or Proprietor's firm/ Partnership Firms (LLP) registered under LLP Act 2008 or subsequent amendments.	Certificate of Incorporation, Memorandum of Association (MoA), Articles of Association (AoA) of bidder and detailed profile of the Company/ Firm/ Government License and COI, GSTN, PAN for bidder
2.	The Bidder should have a valid GST Number, PAN Number	Relevant Registration Certificates (copies to be enclosed)
4.	A Bidder should be Original Equipment Manufacturer (OEM)/Google/ May my India/ Radar or Authorized Principal National Distributor/ Regional Distributor/ Authorized Reseller/ Importer/ Partner /large Scale system integrator duly authorized by Original Equipment Manufacturer (OEM)/Google/ May my India/ Radar	Authorization letter should be submitted.
5.	The Bidder should have an average annual turnover of at least Rs. 10 Crores during last three financial years from similar activities, i.e., should have supplied Google Cloud APIs or related services, for the last 3 years, i.e., for FY 2023-24, 2024-25 and 2025-2026.	Audited Balance sheets from company Statutory Auditor/ CA
6	The Bidder should not have been declared ineligible/blacklisted at the time of bid submission and at the time of placing of supply order due to corrupt and fraudulent practices with any of the departments of the Central/ State Governments Deptt. / PSUs of Central/ State Govt.	Self-Declaration
7	The bidder should have submitted the declaration of acceptance of terms and conditions of this RFP.	Self-Declaration
8	The bidder should not be owned or controlled by any of the directors or present employees of SBOSS or SBI or their relatives	Self-Declaration

Bidders are advised to study all requirements, check lists and other information in the RFP document carefully before submission of the proposal.

**Important Points: -**

- (a) In absence of any one of the above, the offer will be treated as non-responsive and summarily rejected.
- (b) Relevant documents in support of the above criteria must be enclosed along with RFP Call documents failing which the bid will be liable to be rejected.
- (c) The RFP Call documents of the vendors, unsuccessful in Pre-Qualification/eligibility criteria shall not be considered for evaluation.

## **SECTION- III** **SCOPE OF WORK**

### **1. Scope**

- a) Providing **LOCATION TRACKING & DISTANCE TRAVELLED API** as per the specification and configuration provided in Annexure -3 to State Bank Operations Support Services. Tentative number of API requests shall be 70 Lakhs per month but any increment/ decrement shall be based on business requirements.
- b) Delivery Timeline is the essence of this RFP.

### **2. Bill of Material**

The bidder has to provide **LOCATION TRACKING & DISTANCE TRAVELLED API**

<b>Sr No</b>	<b>Product / Services</b>
1	<b><u>LOCATION TRACKING &amp; DISTANCE TRAVELLED API</u></b>

The bill of material mentioned above is indicative. State Bank Operations Support Services reserves right to increase/decrease the quantity during the bid validity period 3 year from the date of award of PO.

### **3. Delivery timeline**

The bidder has to provide **LOCATION TRACKING & DISTANCE TRAVELLED API** within the below timeframe.

<b><u>RFP FOR LOCATION TRACKING &amp; DISTANCE TRAVELLED API</u></b>	Within 3 Days of getting the work order
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The State Bank Operations Support Services reserves the right to accept or reject part / full delivery of the material.

### **4. Delivery Address:**

State Bank Operations Support Services Pvt Ltd, 2 Floor, Madhuli Apartments, Shiv Sagar Estate, Worli 400018 Mumbai

## **SECTION IV**

### **BID EVALUATION**

#### **1.1 Technical Evaluation Criteria**

Criteria for evaluation of technical bids have been specified below of this section:

- i. The technical evaluation will be done only on the basis of the specifications provided in the bid document.
- ii. The commercial bids of only technically qualified bidders will be opened for further processing.

#### **1.2 Evaluation of Financial bid**

Lowest Financial bid along with other conditions of this RFP document will be adopted for selection of the bidder

- i. The Financial Bids of the technically qualified bidders will be opened on the prescribed date.
- ii. Errors & Rectification: Arithmetical errors will be rectified if there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected. If there is a discrepancy between words and figures, the amount in words will prevail.

## **SECTION-V**

### **FINANCIAL IMPLICATIONS**

The Financial Implication shall be provided in the below mentioned format and in the attached format mentioned in **Annexure 3 (Price Schedule)**:

The financial proposal shall be binding upon the bidder subject to any modifications resulting from contract negotiations, up to the expiration of the validity period of the proposal, i.e. 3 Year.

The Cost without tax of financial bid shall be taken into consideration for selection of agency.

#### **1. Payment Terms**

- i. Payment will be made in Indian Rupee Only.
- ii. The payment would be made as per the following table on submission of invoice by the Vendor to the State Bank Operations Support Services Pvt Ltd.
- iii. GST at applicable rate, will be paid in addition to basic price.
- iv. TDS will be deducted on the invoice at applicable rate.

<b>Component</b>	<b>Payment Terms</b>
<b><u>LOCATION TRACKING &amp; DISTANCE TRAVELLED API</u></b>	100% Within 30 days, after receipt of monthly tax invoice along with supporting documents, if any.

## **SECTION-VI**

### **GENERAL TERMS & CONDITIONS**

- i. All disputes, differences, claims and demands arising under this RFP, if any, shall be referred to arbitration of a sole arbitrator to be appointed with mutual consent of both the parties. All arbitration will be held in Mumbai. If the parties cannot agree on the appointment of the Arbitrator within a period of one month from the notification by one party to the other of existence of any dispute and need for appointment of an arbitrator. Further action will be taken in accordance with the provisions of the Arbitration and Conciliation Act, 1996 and the award made under this RFP shall be final and binding upon the parties hereto, subject to legal remedies available under the law. If a RFPer withdraws their offer after submission and before acceptance of their RFP, then the Earnest Money, if any, deposited by him is liable to be forfeited.
- ii. State Bank Operations Support Services Pvt Ltd, reserves the right to accept or reject any bid or entire RFP in part or full at their discretion without assigning any reason.
- iii. The offers should be in full conformity with the terms and conditions of this RFP. Incorrect and incomplete RFPs will be rejected.
- iv. RFPs not submitted on the prescribed format will be rejected.
- v. If a RFPer deliberately gives wrong information in his RFP or creates conditions favorable for the acceptance of his RFP, State Bank Operations Support Services reserves the right to reject such RFP at any stage.
- vi. The Bidder must give undertaking that proposed/offered service are as per the specifications given in the RFP documents.

#### **1. Relationship between the Parties**

Nothing mentioned herein shall be constructed as relationship of master and servant or of principal and agenda between the State Bank Operations Support Services and the Vendor. The Vendor subject to this contract has complete charge of personnel, performing the services under this project from time to time. The Vendor shall be fully (jointly and severally) responsible for the services performed by them or on their behalf hereunder.

#### **2. Delivery and Documents**

The Vendor shall submit all the deliverables on or before due date as per the delivery schedule.

#### **3. Payment Schedule**

The Payment would be made to the bidder and bidder would be the single point of contact for State Bank Operations Support Services. No payment shall be made for partial work done. Payment will be made in phases as per the payment terms given in Section IV - Financial

Implications.

#### **4. Taxes and Duties**

The bidder shall be solely responsible for the payment of all taxes and duties, license fees, octroi etc. incurred until completion of the job in all respects; However, GST or any other applicable Tax will applicable.

**SECTION-VII**  
**PERFORMA & ANNEXURE**

**Annexure-1 (RFP Call Letter)**

To

Date: \_\_\_/\_\_\_/\_\_\_\_\_

State Bank Operations Support Services Pvt Ltd,  
Madhuli Apartments, Worli 400018

**Sub: RFP FOR LOCATION TRACKING & DISTANCE TRAVELLED API**

Dear Madam/Sir,

1. With reference to your RFP no. \_\_\_\_\_, Dated: \_\_/\_\_/\_\_, I/we, have examined the bid documents and understood the contents, hereby submit my/our proposal for the aforesaid project. The proposal is unconditional.
2. All information provided in the proposal and appendices is true and correct.
3. This statement is made for the express purpose of qualifying as a Vendor for undertaking the Project.
4. I/We shall make available to the authority for any additional information it may find necessary or require supplementing or authenticate the bid.
5. I/We acknowledge the right of RFPing authority to reject our proposal without assigning any reason or otherwise and hereby waive our right to challenge the same on any account whatsoever.
6. I/We certify that in the last three years, we have neither failed to perform on any contract, as evidenced by imposition of a penalty or a judicial pronouncement or arbitration award, nor been expelled / blacklisted from any project or contract nor have had any contract terminated for breach on our part.
7. I/We declare that:
  - (i) I/We have examined and have no reservations to the RFP Call documents, including any addendum issued by the tending authority.
  - (ii) I/We hereby certify that we have taken steps to ensure that, no person acting for us or on our behalf have engaged or will engage in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice.
8. I/We declare that we are not a member of any other firm submitting a proposal for this project.

9. I/We certify that in regard to matters other than security and integrity of the country, we have not been convicted by a Court of Law or indicted or adverse orders passed by a regulatory authority which could cast a doubt on our ability to undertake the Project or which relates to a grave offence that outrages the moral sense of the community.
10. I/We further certify that in regard to matters relating to security and integrity of the country, we have not been charge-sheeted by any agency of the Government or convicted by a Court of Law for any offence committed by us or by any of our Associates.
11. I/We further certify that no investigation by a regulatory authority is pending either against us or against our associates or against our CEO or any of our Directors.
12. In the event of my/ our being declared as the successful, I/We agree to enter into an agreement in accordance with the draft that will be provided in due course. We agree not to seek any changes in the aforesaid draft and agree to abide by the same.
13. The fee has been quoted by me/us after taking into consideration all the terms and conditions stated in the RFP Call document.
14. I/We agree and understand that the Proposal is subject to the provisions of the RFP Call documents. In no case, I/We shall have any claim or right of whatsoever nature if the project is not awarded to me/us or our proposal is not opened.
15. I/We agree to keep this offer valid for 3 Year from the contract award date. (To be given to the successful L1 bidder).
16. I/We agree and undertake to abide by all the terms and conditions of the RFP Call document. In witness thereof, I/we submit this Proposal under and in accordance with the terms of the RFP Call document.

**Yours faithfully,**

**(Authorized signatory)**

**Date:**

**Name:**

**Designation:**

## Annexure-2 (Vendor Company Profile)

Sr. No.	Particulars	Details	Complied (Yes or No)
1	Type of firm (Proprietary/Private/Public/Govt.)		
2	Name of the Firm/Company		
3	Full Address of the Company		
4	Year Established		
5	Telephone Number & Mobile No		
6	E-mail Address		
7	Total Turnover during (Attach proof)		
	FY 2020-2021		
	FY 2021-2022		
	FY 2022-2023		
8	Firm/ Company Registration No & PAN (Attach copy)		
9	Have you ever been Blacklisted / Debarred? If no Attach affidavit		
10	MAP Platform API Within 3 Days of getting the work order		

<b>Details of Authorized Person of The Company</b>	Name	
	Designation	
	Mobile	
	Office	
	E-mail	

**Annexure-3 (Price Schedule)**

To,  
The DGM (SBOSS)  
State Bank Operations Services Pvt Ltd

**Sub: RFP FOR LOCATION TRACKING & DISTANCE TRAVELLED API**

Dear Madam/Sir,

We, the undersigned Channel Partner/SI/Distributor/OEM, offer to provide the below services in accordance with your RFP Call. Our Financial proposal for project is given as below:

<b>API Requests</b>	<b>Cost Per 1000 requests</b>
<b><u>LOCATION TRACKING &amp; DISTANCE TRAVELLED API</u></b> <b>Price (Exclusive of taxes) in INR</b>	

**Note:** The prices must include three years comprehensive onsite warranty. All the columns for price must be filled up even if the amount is zero (0.00) for any item. The Cost must be given as per the specification mentioned in the Bid.